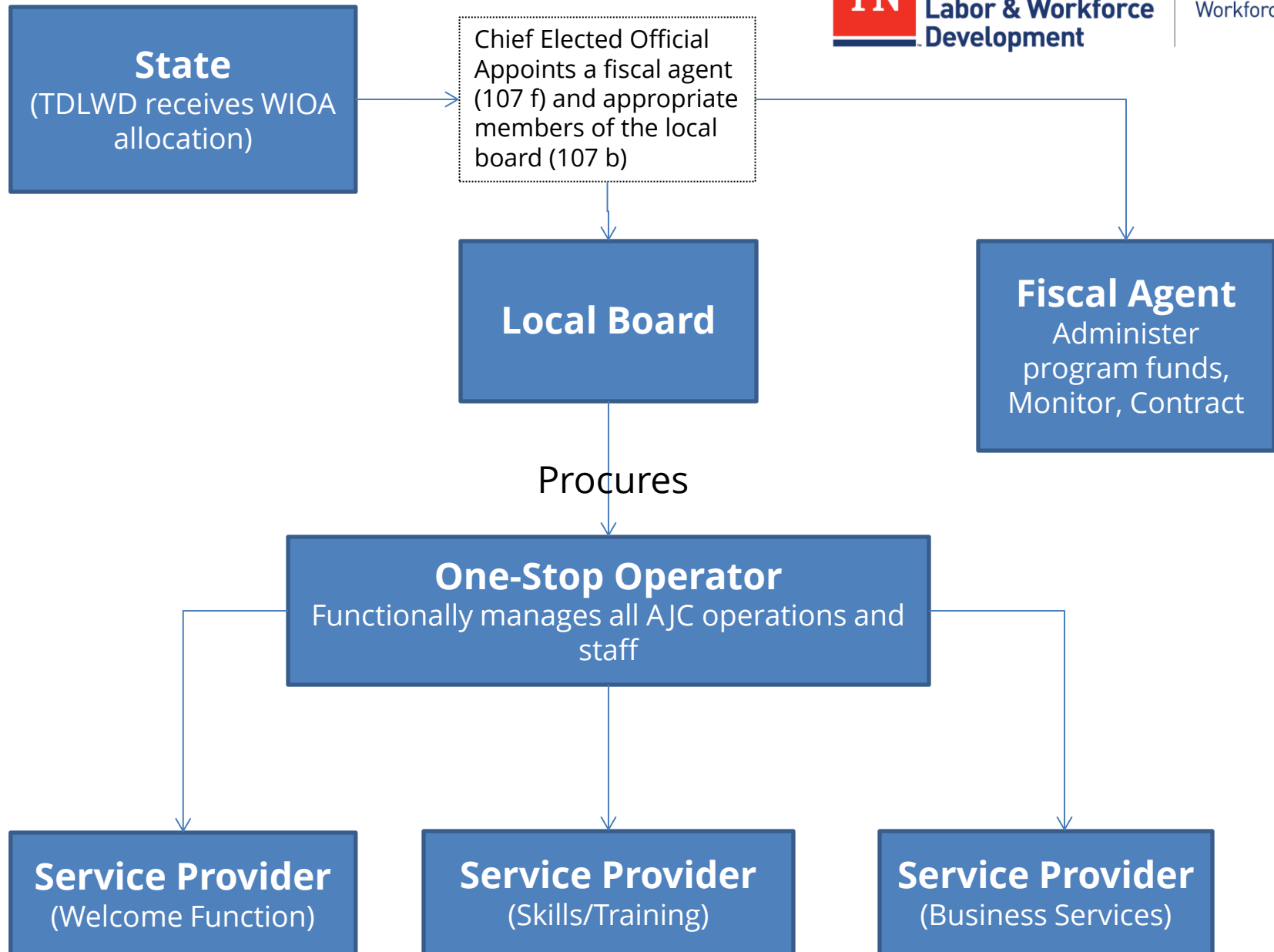
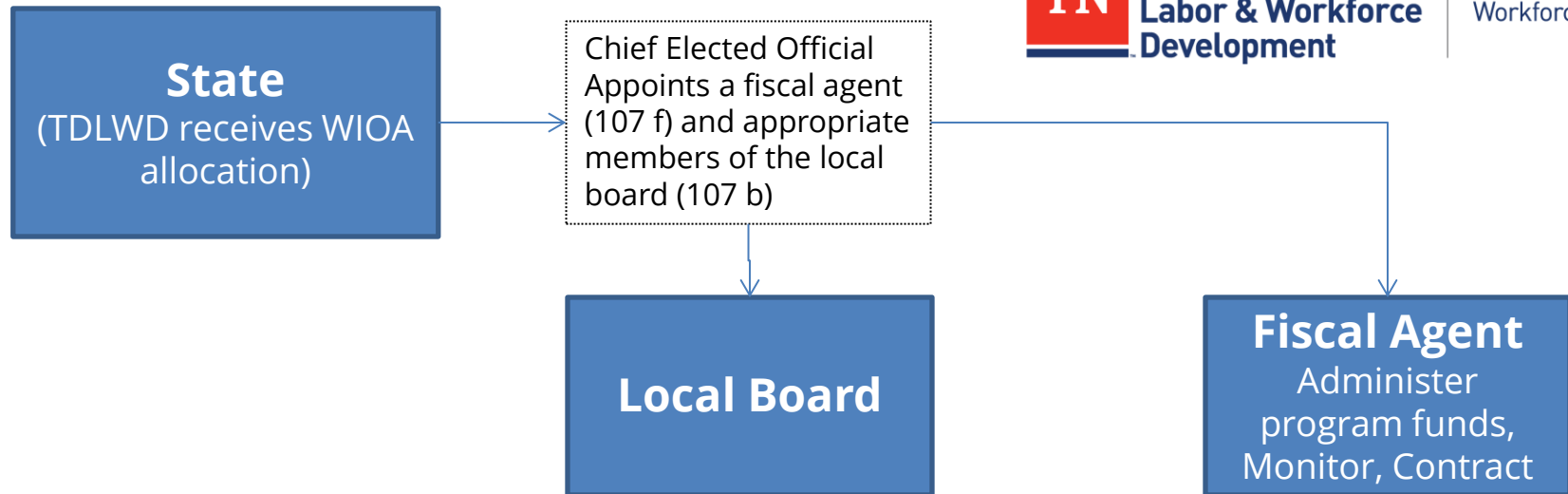




Department of  
**Labor & Workforce  
Development**

# Workforce System Flow Chart





Tennessee Department of Labor and Workforce Development receives the federal allocation of funds for the Workforce Innovation and Opportunity Act (WIOA).

**Grand Total allocated to nine (9) local boards:**

Adult:	\$15,618,127
Youth:	\$16,017,132
Dislocated Worker:	\$15,045,302

<b>Total allocated to locals boards:</b>	<b>\$46,680,561</b>
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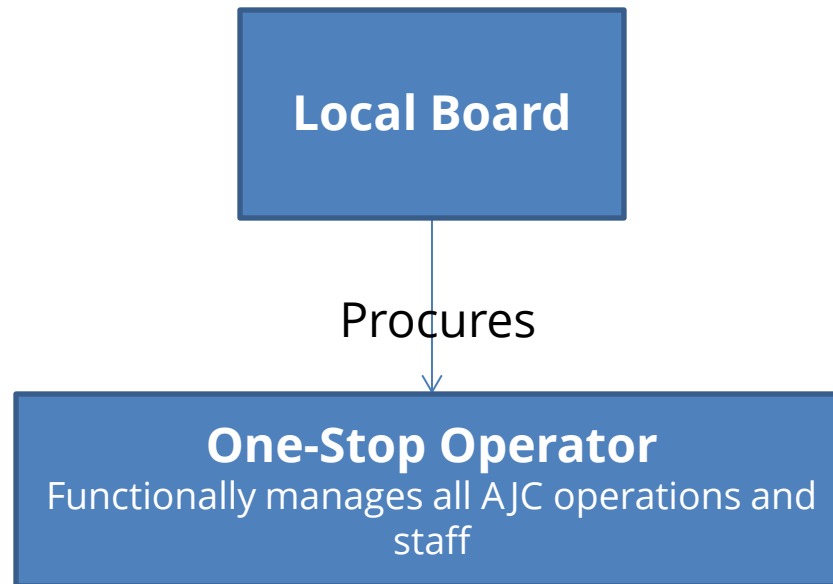
5% for state administration:	\$3,021,618
10% for statewide program:	\$6,043,236
20% for Rapid Response:	\$4,629,323

<b>Total for Statewide programs:</b>	<b>\$13,694,177</b>
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<b>Total WIOA allocation:</b>	<b>\$60,374,738</b>
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The local board procures the services of the One-Stop Operator every four years.

**Note:** Due to the fact that our local operators have never been procured the State Contract Procurement Office (CPO) will conduct a transparent, fair and competitive process to ensure necessary firewalls or arms length is in place. 121 (d) 1



## **One-Stop Operator**

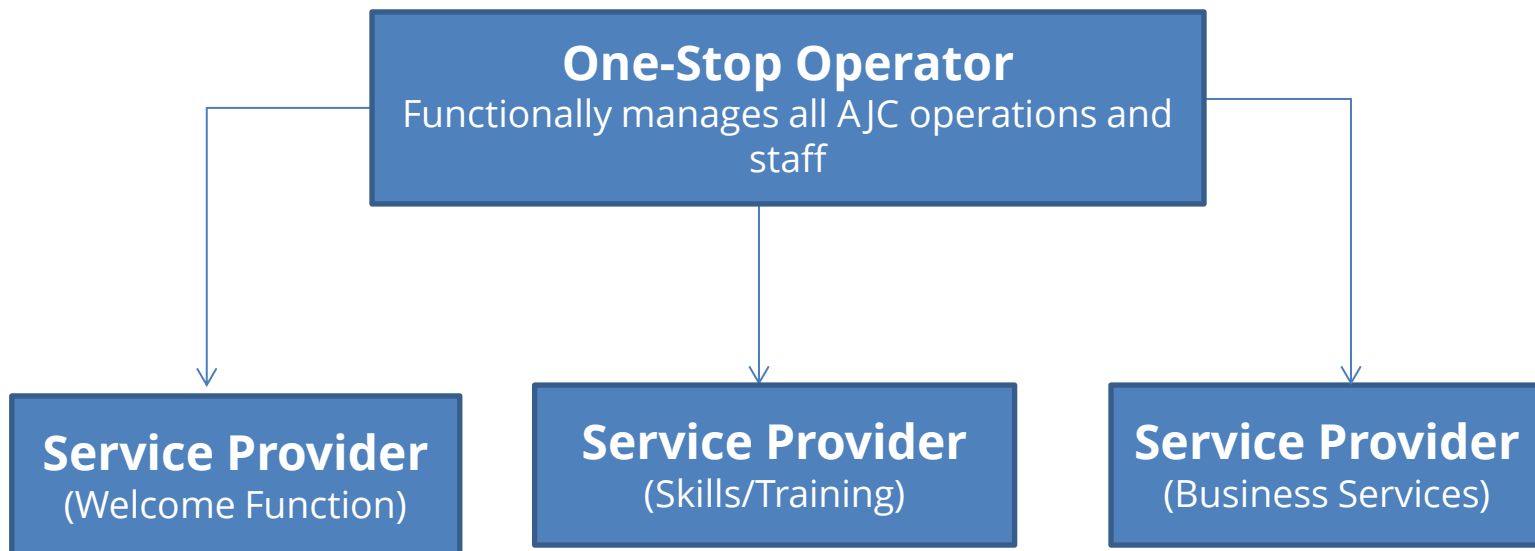
Functionally manages all AJC operations and staff

- Acts as a liaison with the Local Workforce Development Board and the American Job Center
- Serves as the functional leader for all “teams” within the local AJC
- Ensures the three main service categories are carried out in an integrated and consistent manner
  - These areas include: Welcome Function, Skills Development and Business Services

\*Current service providers could respond to the RFQ

## **New AJC Management Structure Under WIOA**

- Each of the three service areas will have a team leader assigned that works seamlessly with the OSO to carry out day to day AJC functions
- Merit staff will functionally report through the newly aligned structure
- Merit staff official reporting rests with TDLWD team leader and regional director



**Service Provider**  
(Welcome Function)**Integrated team**

- Greets customers
- Conducts initial assessment
- Oversees resource rooms
- Ensures applicants are registered in Job4tn.gov
- Offers basic career services

**Service Provider**  
(Skills/Training)**Integrated Team**

- Conducts detailed assessments
- Facilitates workshops
- Provides case management services
- Develops individual employment plan
- Evaluates job seeker "suitability" for training scholarships

*(Title I staff only)*

**Service Provider**  
(Business Services)**Integrated Team**

- Recruitment Services
- Applicant pre-screening
- Workforce assessments
- Labor market information
- On the job training and Incumbent worker grants
- Job Fairs
- Seminars and networking events
- Work opportunity tax credit